

Services and Resources offered  
by the Steps 4 Change Outreach  
Team:

- Case Management
- Referrals for
  - Housing
  - Medical Care
  - Mental Health
  - Alcohol/Drug Recovery
  - Food
  - Clothing
  - Employment
- Benefits Counseling
- Assistance with obtaining  
Driver's License and/or  
Identification
- We also offer Life Management  
classes to clients of Agencies  
that would like to offer them.  
We come to your location.  
For more information please  
contact the Homeless  
Outreach Team

(909) 233-4392

Email: [info@steps4change.org](mailto:info@steps4change.org)  
[www.steps4change.org](http://www.steps4change.org)



# STEPS 4 CHANGE

Homeless Outreach,  
Referrals, Better Life Management  
and Decision Making tools to  
improve the lives of the homeless.  
1 step at a time...



Providing the Homeless with Respect,  
Compassion, and Tools for Success in  
the San Bernardino County Area.

# STEPS 4 CHANGE

## Who We Are...

Steps 4 Change Homeless Outreach, Program is a non-profit organization that goes out into the streets and links homeless individuals and families or at risk of being homeless in the County into services for housing, Resource, Better Life Management and Decision Making workshops, medical and mental health services, drug treatment, and other services they need.

Over the years we have seen hundreds of homeless or about to be homeless get placed into housing only to lose it in a few months. We realized that receiving housing isn't enough. Most need additional assistance with learning how to handle their life issues, such as, financial, social, emotional, and family problems and make better choices for their lives. We at Steps 4 Change help to educate them through training and peer counseling. We can come to your agency and provide this program to your participants. Call us to set up a meeting to learn more. 909.233.4392.

## Who We Serve...

Steps 4 Change Outreach Team searches out homeless on the street and in encampments throughout the county, providing bottled water, snacks and hygiene and other supplies as needed.

Steps 4 Change works with providers in San Bernardino County, local businesses, and city agencies to quickly link homeless or about to be homeless families and individuals into the services they need.

Those who enter the program receive a full intake and service plan by a case manager. The service plan includes referrals to needed benefits, job training, housing, medical and mental health services, and recovery treatment.

Once participants are linked into care, the case manager follows-up on their progress until the service plan is complete.

## How to Reach Us...

The Outreach Team hours vary, and since we are working the streets you can reach us by calling our direct number below:

Office/Direct: 909.233.4392

Email: [info@steps4change.org](mailto:info@steps4change.org)

Website: [www.steps4change.org](http://www.steps4change.org)

